

MEMBERSHIP POLICIES AND PROCEDURES

ENTRY

- Your membership card or a photo ID is required for admission. Memberships are non-transferable.
- If you plan to re-enter the National Aquarium in the same day, you must get your hand stamped before exiting.

PARKING

- Discounted parking is available at Lockwood Place and LAZ Inner Harbor Garages. Tickets from both garages can be validated on-site.
- Early-bird weekday parking discounts are available at these garages before 9 am. If you arrive before this time, we recommend you do not validate your parking at the Aquarium, as this will override your early-bird parking rate.
- Please visit aqua.org/parking for more details.

STROLLERS

- Backpack/frontpack carriers are available at coat check free of charge.
- Strollers are not permitted in the building.

ADVANCE GUEST TICKETS

- Tickets may be ordered in advance and will be mailed to your home. Allow two weeks for delivery.
- Tickets expire one year from purchase.
- Guests using these tickets may enter through the member entrance without a member present.
- Tickets may not be left at the National Aquarium for pickup.

ON-SITE GUESTS TICKETS

- Discounted guest tickets can be purchased upon arrival at the member desk.

MEMBERSHIP CARDS

- Children will not receive membership cards unless they are 16 years or older and named on the membership.
- All children visiting without a parent or guardian must be 16 years or older and should possess the membership card of an adult named on the membership and a valid photo ID. A named adult on the membership must accompany all children under the age of 16 and all guests.
- If only one adult is named on the membership, only one membership card will be provided.

SITTERS WELCOME!

- When neither adult named on the membership can attend, one sitter may accompany children covered by the membership free of charge.
- The sitter must possess the membership card, a photo ID, and a signed note identifying the sitter and children attending.
- The sitter policy applies to Family, Ocean Ambassador and Patron Society memberships.

MOVING?

Email members@aqua.org or call 410-659-4230 to update your address.

MEMBERSHIPS MAKE GREAT GIFTS

Looking for that perfect gift for family or friends? Give the gift of membership, which can be mailed to you or directly to the recipient. Visit aqua.org/members, or call 410-659-4230, 9 am to 4:30 pm, seven days a week, to purchase.

BENEFITS FOR ALL MEMBERS

- Free daily admission to discover nearly 20,000 animals in award-winning habitats
- Immediate entry at member entrance
- Free member-only events
- Exclusive discounts on programs, special events, parking, cafes, gift shops and photos
- *Watermarks*, the official magazine of the National Aquarium
- Purchase discount tickets for friends and family
- Memberships are fully or partially tax-deductible

Thank you for supporting the National Aquarium in our mission to inspire conservation of the world's aquatic treasures.

We'd love to hear from you!

Email the membership department at members@aqua.org or call 410-659-4230.

Visit aqua.org/members for an updated schedule of member-only events.



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